

3D Data Recovery

A professional approach to data recovery – pioneered by DeepSpar Data Recovery Systems

The three "Ds" in data recovery (DR) correspond to the three phases that DeepSpar experts recommend for true, deep recovery of all possible files on a client's drive. This professional approach pairs industry-leading thinking with cutting edge technology to drive dramatically improved recovery rates.

Most data recovery firms have a handful of tools and techniques that roughly correspond to the three phases below, but DeepSpar is the first company to address the needs of all three with training, consulting, and cutting edge technology.

The result: more power; more control; more data.

In an industry where
everyone keeps
secrets and tries to
protect research and
development,
DeepSpar has a
totally different
approach: they share
knowledge.

Imran Nino Eskic, DR Engineer, Zagreb, Croatia 3D Data Recovery Drive Restoration **Phase 1:** Diagnosis & repair of drives that are not responding, or that appear functional but produce useless data. Recommended Phase 1 tool: PC-3000 Drive Restoration System ${f D}$ isk Imaging Phase 2: Creation of a clean duplicate of disk on a new disk to serve as a stable platform for Phase 3. Recommended Phase 2 tool: DeepSpar Disk Imager Data Retrieval **Phase 3:** Rebuilding the file system and extracting user data, File System Recovery then verifying the integrity of files File Verification and repairing those that are File Repair (if required) faulty. Recommended Phase 3 tool: PC-3000 Data Extractor

3D Data Recovery

Phase 1: Drive Restoration

This phase deals with drives that are not responding, and drives that appear functional and can be imaged, but produce useless data.

The solution is to diagnose the drive for damage and make repairs as necessary.

DeepSpar recommends **PC-3000 Drive Restoration System** by ACE Laboratory Russia, which can identify damage using diagnostics, reporting, and specialized utilities. If the drive has damage, it should be fixed before moving on.

There are three main types of damage:

Physical/mechanical damage: Failed heads and other physical problems are often repaired by replacing the damaged hardware with a donor part. PC-3000 can help to identify mechanical problems.

Electronic problems: Failed printed circuit boards (PCBs) are replaced with donor PCBs, and the contents of failed PCB read-only memory (ROM) are copied to the donor using PC-3000. If required the drive may also need to be recalibrated to work with a new PCB using PC-3000.

Firmware failure: Firmware failures are diagnosed and fixed at the drive level using PC-3000.

A repaired drive should be diagnosed again, in case the repairs uncover further problems that couldn't be identified before.

This phase is complete when a drive is functional and able to communicate with a computer's basic input/output system (BIOS).

Phase 2: Disk Imaging

This phase deals with drives that have read instability problems or are in danger of failure. We recommend **DeepSpar Disk Imager** for this phase, rather than traditional disk imaging methods, because it uses lighter, faster operations to minimize disk degradation, even when reading bad sectors.

In this phase, the contents of the repaired drive are read and copied to another disk using DeepSpar Disk Imager. Disk imaging prevents further data loss caused by working with an unstable drive during the subsequent data retrieval phase.

DeepSpar Disk Imager can also work with slightly degraded drives, so part replacement is often not required. In these cases, the data recovery process can skip drive restoration and start with disk imaging.

Phase 3: Data Retrieval

In this phase, original files that were copied to the image drive are retrieved using software like **PC-3000 Data Extractor** by ACE Laboratory Russia.

Data retrieval can involve these tasks:

File system recovery: Corrupted file system structures such as corrupted directories or boot sectors are rebuilt using PC-3000 Data Extractor.

File verification: Recovered files are tested for potential corruption. DeepSpar provides a file verification tool and generates a report that can be delivered to the client.

File repair: If necessary, corrupted files are repaired if data could not be fully restored in previous phases, or if corruption has occurred because of partial restoration, disk imaging is repeated to retrieve more sectors.

Once the data is repaired and accessible, you can supply the client with a new drive and data, or transfer the requested files to another system.

The 3D Data Recovery process works systematically from drive to disk to data, taking advantage of all possibilities for extracting usable files. Only DeepSpar solutions like PC-3000 and DeepSpar Disk Imager enable data recovery firms to properly complete all three phases.

"With the DeepSpar team on your side, you can draw on a free flow of ideas and their extensive experience to optimize your techniques and advance your business.

> Jeffrey Sassinsky President, Sassinsky Data Services LLC, USA



1884 Merivale Road, Unit 9, Ottawa ON Canada K2G 1E6 T: +1.613.225.6771 F: +1.613.225.7766

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